

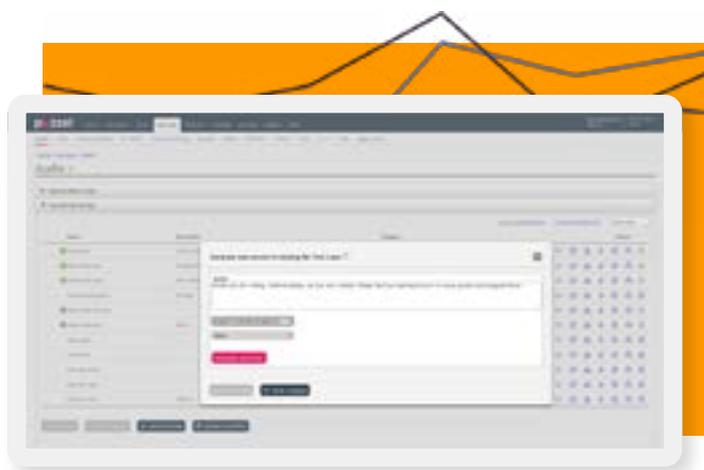
# Puzzel Text to Speech

Part of the Puzzel Contact Centre Solution



## Create voice customer journeys on the fly

Text to Speech makes it easier than ever to change your voice customer journeys. Simply write the message you want your customers to hear when they phone in, and it will be automatically converted into natural-sounding speech.

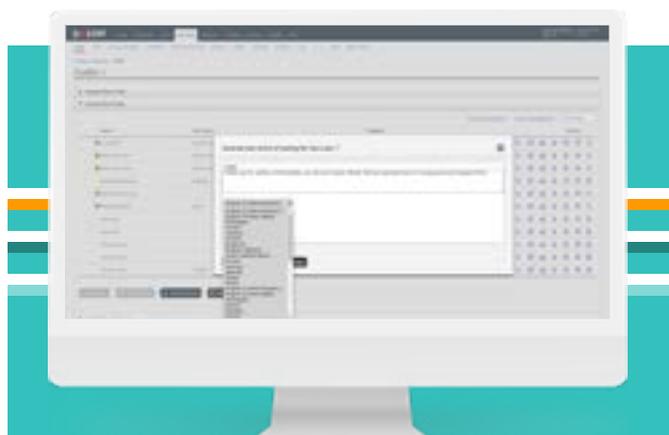
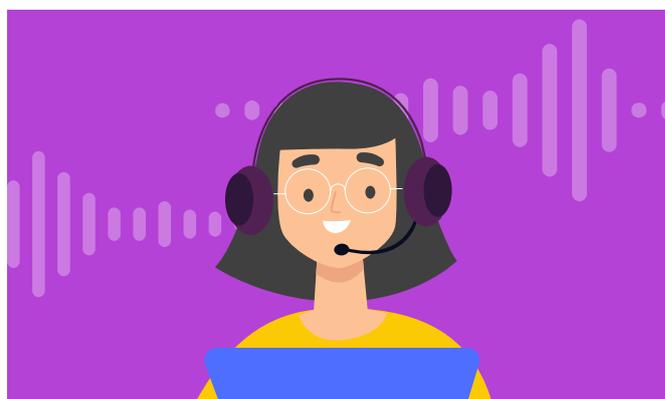


## Real-time speech synthesis

Instantly convert written text into spoken words using speech synthesis technology. No more having to pre-record messages for your Interactive Voice Response (IVR) system.

## Multiple languages and styles

Customise the language and style of your voice messages to align with your organisation's audience, brand, and tone of voice.



## Engaging self-service

Deliver more personalised, human self-service experiences with voice messages indistinguishable from real human speech.

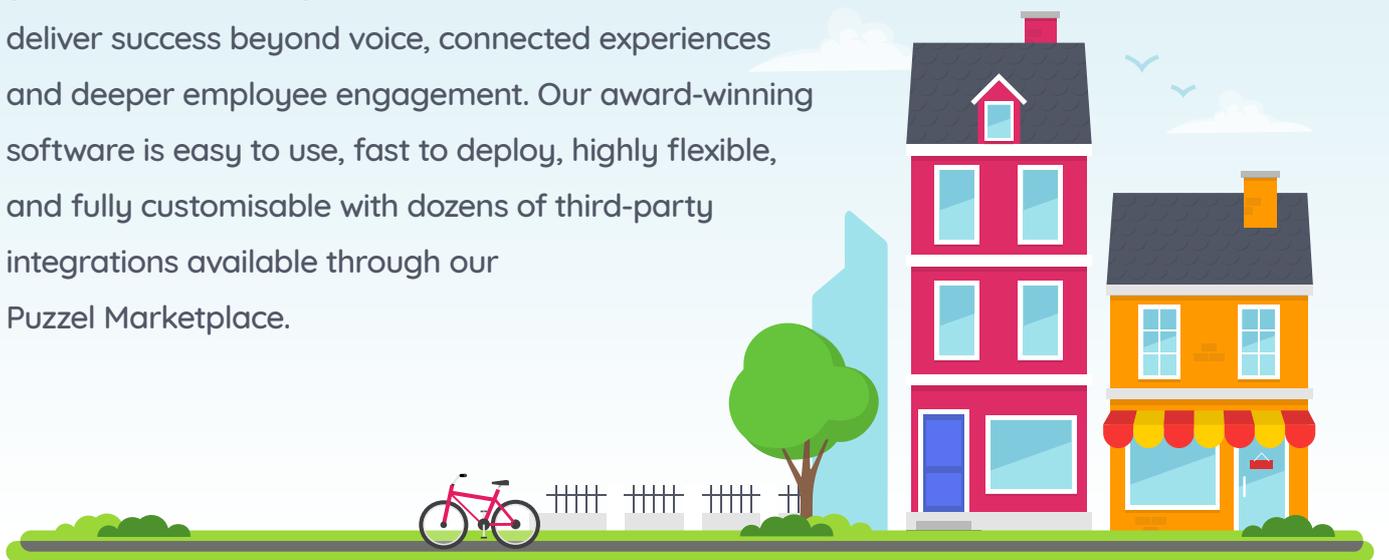
## Why contact centres choose Puzzel Text to Speech:



- ✓ **Increase agility**  
Change customer journeys quickly and easily without having to source talent and recording equipment
- ✓ **Improve consistency**  
Provide a more consistent customer experience with one tone and style of voice
- ✓ **Connect with audience**  
Text to Speech supports a wide variety of voices in a number of languages and dialects.

### About Puzzel

Puzzel is the leading European Contact Centre as a Service (CCaaS) provider and the technology partner you should be talking to for innovative solutions that deliver success beyond voice, connected experiences and deeper employee engagement. Our award-winning software is easy to use, fast to deploy, highly flexible, and fully customisable with dozens of third-party integrations available through our Puzzel Marketplace.



**puzzel.**

Find out more

To learn more about Puzzel Text to Speech visit [puzzel.com](https://puzzel.com)